



Canopy Warranty and Maintenance Guide

WARRANTY STATEMENT:

Upside Innovations LLC is proud to warrant its products to be free from defects in material and workmanship in the course of manufacturing for a period of one year beginning on the date the products are delivered and accepted. This warranty excludes any defects resulting from abnormal use in installation, service, accidental or intentional damage or any occurrences beyond the manufacturer's control.

RECOMMENDED OPERATION AND MAINTENANCE:

The following maintenance steps are recommended but are not limited to these items alone. Standard safety practice and proper installation should also be considered to ensure a durable and long-lasting covering.

- Over hanging tree branches and shrubbery should be trimmed and kept away from canopies. Leaves, sap and berries may collect and create unwanted stains.
- Clean the gutters seasonally to avoid leaves and sticks clogging the gutter and downspout.
- Overhead electrical lines should also be a safe distance from the covering. Bird droppings could dirty and harm the finish.
- To Clean: Prepare a cleaning solution of cool water and mild soap. Scrub with a soft bristle brush, working from the bottom up. Rinse thoroughly until all soap residue is gone.
- Avoid Power washing as it can penetrate and chip the paint coating and compromise the primer and finish.
- Do not use acidic chemicals to remove stains, acids can penetrate and compromise the finish over time.
- Use the canopy only for its intended use. Do not walk on the top of the canopy as it may bend or break the decking.
- Inspect covering and connections periodically to ensure it is safe.
- Check the nuts on the footplates yearly to make sure they are tight.
- Our canopies are designed for local snow loads, but it is best practice to avoid a large amount of snow building up on top of the canopy. Remove snow by using a push broom to knock large chunks of snow off the canopy.

The recommendations listed above are for outdoor exposed canopies. If special conditions exist other than outdoors, then other safety, design and maintenance criteria should be considered.