



WARRANTY & MAINTENANCE GUIDE

WARRANTY STATEMENT:

Upside Innovations LLC. is proud to warrant its products to be free from defects in material and workmanship in the course of manufacturing for a period of one year beginning on the date the products are delivered and accepted. This warranty excludes any defects resulting from abnormal use in installation, service, accidental or intentional damage or any occurrences beyond the manufacturer's control.

RECOMMENDED OPERATION AND MAINTENANCE:

-Check to make sure platforms are level and ramps are at the correct 1:12 slope. Depending on what the legs are resting on, some settling may occur over time. If the legs need to be adjusted to bring the walking surfaces back to level, loosen the appropriate bolts, adjust the height and then retighten. More information about leveling the platforms can be found in the Upside Ramp and Step Installation Instructions document.

-Check to ensure all bolts are tight 6 months after initial installation and annually thereafter. Do not over tighten the bolts. Tightening the bolts to a torque higher than 25 ft-lbs can cause the bolt and nut to seize and lock together which will not allow the bolt to be removed if desired.

-If snow or ice needs to be removed from the aluminum walking surface, calcium chloride can be used as well as other ice melt products. Check to make sure they are safe to be used on aluminum before applying. Sodium chloride is not recommended as it can cause rapid oxidation and corrode the aluminum.

-Dirt and markings can be removed with Acetone or any cleaning product that is safe on aluminum. Test the cleaning product on a non-visible area of the ramp prior to application.